

BHL Banks Holdings Limited

NEWS RELEASE
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Excellent performance by Pine Hill Dairy's Operators

THE PINE HILL DAIRY (PHD) has been lauded by the Tetra Pak Corporation for an excellent performance by its operators in recent certification training. Tetra Pak is a multinational industry leader which provides processing, packaging and distribution solutions for food and beverages.

In December, PHD became the first manufacturer in the region to attain Tetra Pak TBA 08 Filler Certification.

The Dairy achieved a 100% pass rate from each of the filler operators who were trained. Those stalwarts were **Dwayne Belas, Terry Squires** and **Mark Springer** who completed the TBA 08 filler certification, as well as **Gregory Humphrey, Omar Harris, Tyson Fenty** and **Dwayne Alleyne** who successfully completed their TBA 19 Operators Competency Evaluation.

Tetra Pak Central America and Caribbean, Training & Competence Development Administrator **Norman Arosemena** visited Barbados and described PHD's performance as "above average." He said, "PHD's certification illustrates a commitment by the company to its customers and to excel in terms of its operations. We look forward to working with PHD as we grow together. This is not the end but rather a process of continual evolution."

In congratulating the filler operators, Pine Hill Dairy's Operations Manager **Omar Dash** said a great deal of preparation was done prior to the assessment. "To prepare the filler operators, a Tetra Pak operator training course was conducted and they were required to pass a written examination in order to be eligible to undergo the evaluation. The evaluation focused on three main areas; filler preparation/ pre-production checks, production and daily care and weekly maintenance," he said.

He added, "PHD appreciates the importance of staff training, evaluation and follow up, and as we work to build a culture of excellence and efficiency we recognise that the process is continuous and commit to conducting refresher certification in 2010."

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CAPTION:

Tetra Pak Central America and Caribbean, Training & Competence Development Administrator Norman Arosemena (fifth left) congratulates the Pine Hill Dairy's (PHD) Operations Manager Omar Dash (fourth left) on the Dairy's successful certification. Looking on are: (L-R) PHD Supervisors David Haynes and Phillip Gittens and Filler Operators Omar Harris, Mark Springer, Tyson Fenty, Dwayne Belas, Terry Squires and Gregory Humphrey. Missing is Dwayne Alleyne.